How to enroll a device with SafeConnect

Before some devices can gain full access to the Campus network, they must be registered with IT Services through SafeConnect. These types of devices include game consoles and printers, which can’t install the SafeConnect Policy Key or login. Devices that can use antivirus software, such as computers with Windows, Macintosh and Unix based OS software, have to install the Safe Connect software and have active anti-virus software. Devices that can login to the Safe Connect system, such as phones and Chromebooks, have to login. Devices that cannot login at all, such as printers and game consoles, can be enrolled.

Browser to: https://10.20.0.113:8443/enroll

Sign in to SafeConnect with your My.Whittier username and password.

Check the box to agree to the Acceptable Use Policy.

Click on the Register a Device button.

Please fill in all fields in the form.

The MAC address is sometimes referred to as a networking hardware address, the burned-in address (BIA), or the physical address. Here's an example of a MAC address: 00:0a:95:9d:68:16

The MAC address is usually located in System settings / Network settings. If you don’t find it, Google “Find MAC address on (Wii, Android phone, etc.)”

Choose a device type. Game stations, such as Microsoft, Nintendo and Sony are listed. For any other device, such as Roku, Apple TV and phones, please select Media.

Use your Whittier email address, enter your cell phone number, and choose a carrier.

When completed click on the Enroll Device button.

When you have finished enrolling devices, click on the Sign Out link at the top right corner of the form.

Scroll down to see that your device was immediately “Activated”, or grant access to the network.

All devices must be connected to the wired or wireless network to be enrolled.

You may enroll up to 8 devices at a time. All of the devices you have enrolled will be shown in a table below the enrollment form.